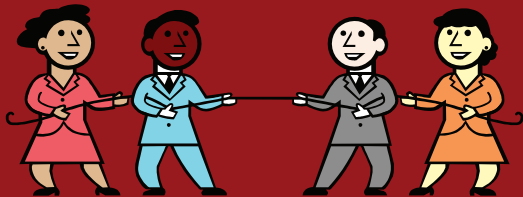


# How to Resolve Conflicts



**I**dentify the problem and the feelings of everybody involved in the conflict.

**D**etermine possible alternative solutions.

**E**valuate the alternative solutions.

**A**ct, choosing the best solution.

**L**earn from what you did to solve the conflict.



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