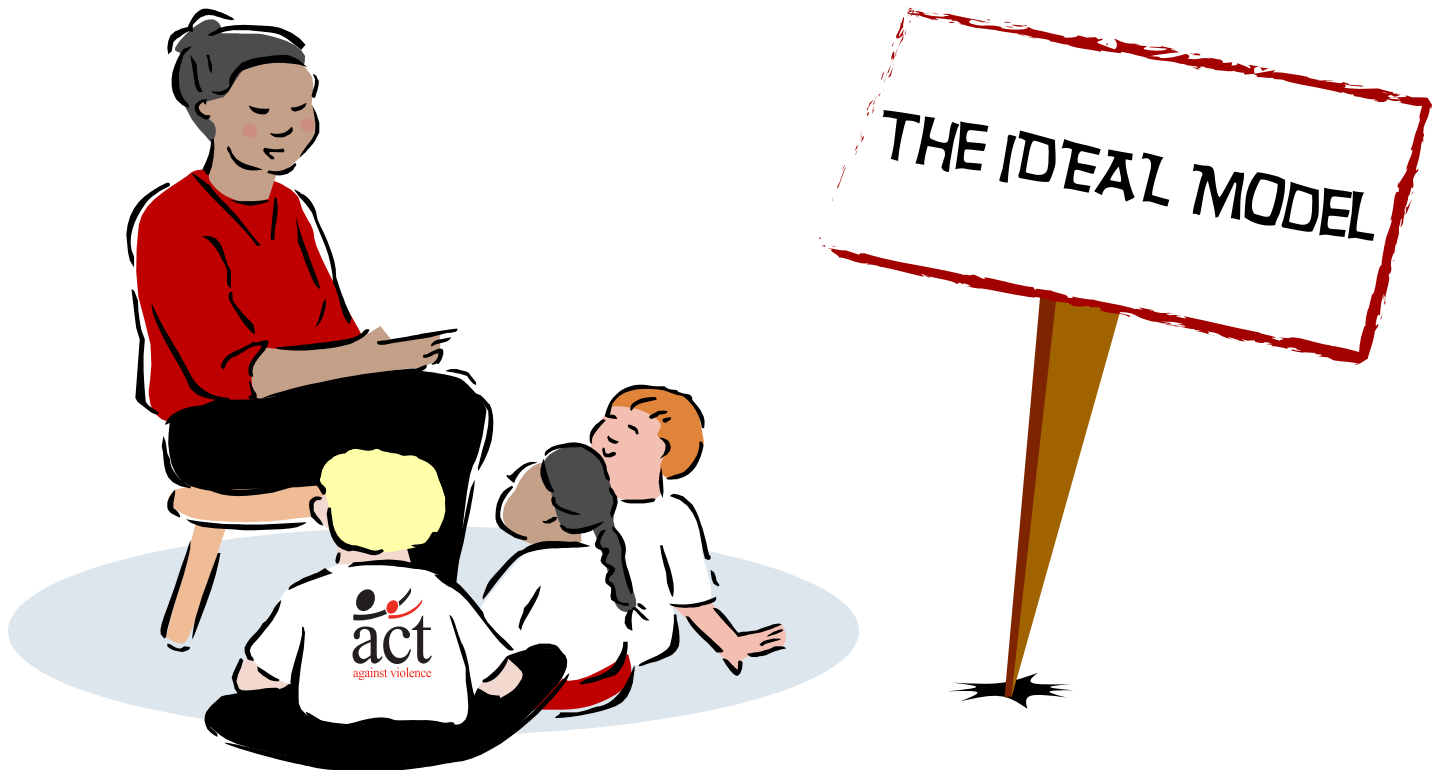


How to Resolve Conflicts



Identify the problem and the feelings of everybody involved in the conflict.

Determine possible alternative solutions.

Evaluate the alternative solutions.

Act, choosing the best solution.

Learn from what you did to solve the conflict.